



1-DAY PRACTICAL AI WORKSHOP

AI-Powered Operations Workshop

A hands-on programme for operations teams to apply AI in daily work, improve existing workflows and build more productive human + AI ways of working.

DURATION

1 Day

TARGET GROUP

Operations Managers & Teams

FEE

RM688 / pax

PROGRAMME STATUS

HRD Corp Claimable

PROGRAMME OBJECTIVE

Use AI more effectively in everyday operational work.

Equip operational teams with practical methods to understand available AI systems and tools, identify suitable use cases, redesign selected workflows and apply AI more effectively in daily operations.

LEARNING OUTCOMES

Participants will be able to:

- Understand practical AI systems and tools for operations.
- Recognise useful AI applications through demonstration.
- Apply AI tools to selected daily work activities.
- Identify operational friction and workflow bottlenecks.
- Redesign workflows around human + AI collaboration.
- Complete a practical capstone project.

EXPECTED PARTICIPANT OUTCOMES

Practical AI tool familiarity

Daily AI use cases identified

Operational friction mapped

Human + AI workflow concept

Completed capstone project

PROGRAMME AGENDA

Morning

01

SysTransform & Participant Introduction

Programme orientation, participant introductions, work context, current challenges and existing AI usage.

02

AI Demonstration

See practical examples of how AI can support daily operations, information handling, reporting and task execution.

03

AI System & Tool Practical

Hands-on practice with AI systems and tools relevant to everyday operational work.

Afternoon

04

Map Daily Work & Operational Friction

Identify recurring tasks, bottlenecks, delays, repetitive work and areas where AI can create practical improvement.

05

Redesign Human + AI Workflow

Redesign a selected workflow to clarify the roles of people, AI and existing systems.

06

Capstone Project

Apply the day's learning to a practical operational use case and present a workable AI-powered workflow concept.

FOR HR / L&D / OPERATIONS TEAMS

Build More Productive Daily Operations With AI

Enquiries: ask@systransform.ai | systransform.ai



HRD CORP CLAIMABLE

Subject to employer eligibility, programme approval and applicable HRD Corp requirements.